

How to File Consumer Complain with Format –

- 1) <https://youtu.be/x1-huVZH5Ro?t=429> [Watch this Video how to File Consumer Complain]
- 2) <https://youtu.be/aAuVV6xplws> [Explain How to Use Below Format]
- 3) <https://app.myonlineca.org/wp-content/uploads/2022/11/Sample-for-Goods-and-Service-Defective-Complain-Format.docx> [Download a Sample Format for Goods and Service Defective Complain]

-----Check Index List of Parties Memo
Affidavit Start From 2nd Page-----

BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM,
DISTRICT _____

IN THE MATTER OF:

(Name and address of the complainant) complainant

Versus

(Name and address of the opposite party or parties) Opposite Parties

Index

Sr No.	Description of Documents	No of Docs	Page No
1	List of Date and Events		2
2	Memo & Parties		3
3	Complaint		4
4	Prayer		
5	Affidavit		
6	Invoice or List of Documents		

BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM,
DISTRICT _____

IN THE MATTER OF:

(Name and address of the complainant) complainant

Versus

(Name and address of the opposite party or parties) Opposite Parties

List of Date and Events

Serial No.	Name of Event	Date of Event	Complaint No
1	XX Product is not Working within 7 days after Buying Online From Flipkart and Complain Register with Flipkart	11/11/2022	Enter your Complain No which is provided by Company
2	Flipkart team contact and schedule technician visit	12/11/2022	
3	Technician never visited and replacement policy of flipkart is over	22/11/2022	
4	Flipkart denied to replace the dead product	23/11/2022	

Memo of Parties

BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM,
DISTRICT _____

DEVYASH PATEL S/o xxxxxx aged about xx year R/o plot no 51 xxxxxx

Aadhar Card No -

Mobile Phone No - ..complainant

VERSUS [Write down opposite party full details with address]

1. Flipkart Internet Seller Pvt Ltd xxxxxxxxxxxxxxxxxxxxxxxxx ...respondent
2. Boat LifeStyle Pvt Ltd xxxxxxxxxxxxxxxxxxxxxxxxxrespondent

Complaint with Affidavit

BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM,
DISTRICT _____

IN THE MATTER OF:

(Name and address of the complainant) complainant

Versus

(Name and address of the opposite party or parties) Opposite Parties

COMPLAINT UNDER SECTION 12 OF THE CONSUMER PROTECTION ACT, 1986

1. INTRODUCTION.

Give the bare details of the complainant (consumer) and that of the opposite party/parties. These include Name, Address and the nature of firm and their business.

2. TRANSACTION

Here the complainant should give the details of transaction, the nature and particulars of the goods and services that were purchased, the date of purchase, the amount paid in full or part or promised to be paid in consideration. This should be supported by photocopies of the bill, receipt, voucher which should be attached with complaint as annexures.

3. NATURE OF COMPLAINT

In this section, the consumer should clearly spell out his grievance with the transaction. Whether the trader resorted to unfair or restrictive trade practices. Or if there is some defect in the goods purchased or there has been deficiency in service provided. Or the consumer was charged a higher price than what was agreed or fixed etc. The complainant should elucidate his grievance in detail. He should also support his contention with proof or evidence. All such documents should be attached as annexures.

4. HISTORY OF ATTEMPTS FOR REDRESSAL

This is an important part of the complaint. Here the complainant should enumerate the various attempts and efforts undertaken by him to get his grievance resolved. So the details of correspondence with the trader or manufacturer, the personal visits if any should be highlighted in this section, with documents and evidence. Again these proofs should be attached.

5. RELIEF SOUGHT

Under this the Consumer should list the nature of relief sought for the grievance. There are many options such as replacement of goods, compensation for financial loss, depending on the circumstances of the case.

6. PRAYER

The final submission by the complainant to the honourable forum on what the complainant requests from the Court in addition, and including the relief sought under the earlier paragraph.

PLACE :

Signature of the complainant

DATED :

AFFIDAVIT

I, _____, Son of,
_____, and residing at
_____, do hereby solemnly affirm and declare as
under :

1) That the facts stated in the complaint petition paras _____ to _____,
in _____ Vs.
_____, being filed before the
Hon'ble (District Consumer Disputes Redressal Forum (, Place) /State Consumer
Disputes Redressal Commission(, State)/National Consumer Disputes Redressal
Commission, New Delhi are true to the best of my knowledge and based on the records
maintained by me, which I believe to be true.

Deponent

Verification

Varified at <Place>, on this _____ day of <Month> <Year> that the
contents of the above affidavit are true and correct to the best of my knowledge and
belief.

Deponent

Note:

1. The Affidavit has to be sworn before the Notary, on a Rs. 5/- non-judicial stamp paper.
2. The details of Place, State, Month, Year are to be filled as per actual.
3. Complainant or Appellant is the Deponent.